kanopy

Stream films and documentaries
Free from your Library

What is Kanopy?

Kanopy is an on-demand film streaming service. No waiting, no holds, just instant access to over 30,000 of the world's finest films, award-winning documentaries, hard-to-find indie and classic films, and instructional titles. It's all free with your library card. Kanopy is noted for providing thoughtful entertainment with access to films of unique social and cultural value and programming that features world wide diversity. It includes top titles of the Criterion Collection and the Great Courses. You need an active internet connection to use Kanopy.

What devices work with Kanopy?

- **Computers:** PC's or Macs
- **Mobile devices:** smartphones or tablets running iOS, Android, and the Kindle Fire tablets use the Kanopy app
- **TVs:** Apple TV and Airplay, Amazon Fire TV, Android TV, Roku, Telstra TV, and Chromecast use the Kanopy app. If you do not have access to any of these devices, you can also view Kanopy on your TV by connecting your computer to your television via HDMI cable.

How borrowing Kanopy films works

- You can stream up to **10** films a month. You will receive **10** play credits at the beginning of every month. Accessing Kanopy Kids and Great Courses content does not count against your play credits.
- Once you have borrowed a film, you will have **3** days to view it as many times as you like without using another play credit. Your title will automatically expire after **3** days.
- Your play credits reset on the 1st of the month. Once you have used your **10** credits, you will not be able to play any films until the new month starts.
- You need an active internet connection to watch Kanopy films. The films cannot be downloaded to your computer, TV, or mobile device; they only stream through the internet.

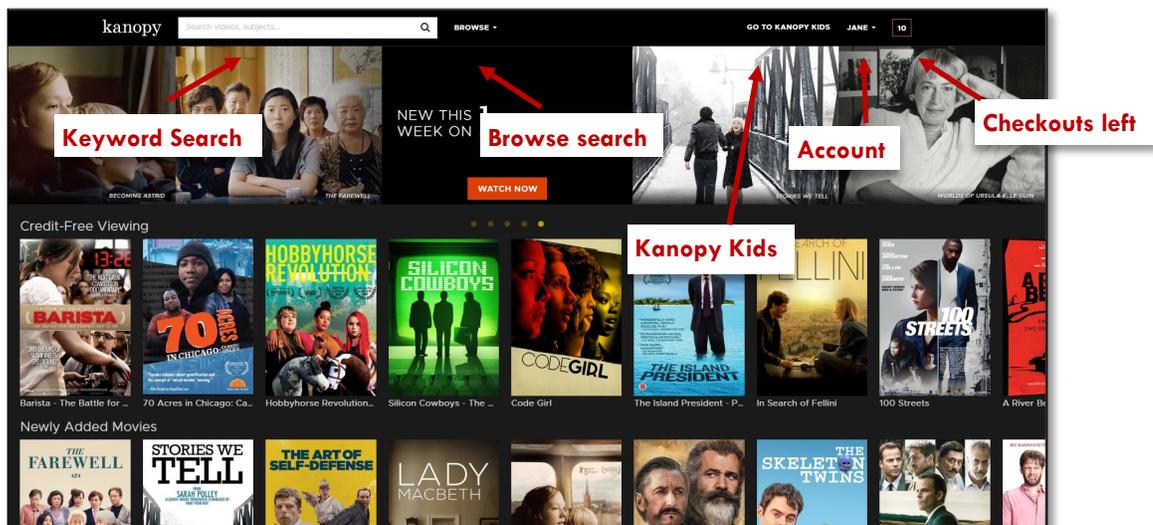### Setting up Kanopy on your computer (PC or Mac)

- Go to https://bellingham.kanopy.com and click 'Add Library Card'. On the next page click 'Log in to Bellingham'.
- You will be prompted to enter your library card number and PIN (the PIN is usually the last four digits of your phone number).
- Now create your Kanopy account: enter your name, email address, and a password. Click 'Sign up'.
- Kanopy will ask you to verify your email address. Check your email and follow the instructions. If you do not see the verification email from Kanopy, check your junk mail.
- Your email verification will take you back to Kanopy, and you are ready to begin!

Setting up Kanopy on your TV, turn page

Setting up Kanopy on your TV

- Create your Kanopy account before downloading the Kanopy app for your TV. Please see the instructions on the previous pages, 'Setting up your Kanopy on your computer'.
- TVs can use the Kanopy app with Apple TV and Airplay, Amazon Fire TV, Android TV, Roku, Telstra TV, and Chromecast.
- For specific set up instructions for your TV, go to Kanopy help: **https://help.kanopy.com.** Look for 'Mobile & TV Apps', and then 'Kanopy TV Apps'. Select your device and follow directions.
- If you do not have any of the above devices, you can also view Kanopy on your TV by connecting your computer to your television via an HDI cable. Instructions are available in the help link above.

Searching and Navigating in Kanopy

Keyword Search

- Search for a topic, film, title, filmmaker, actor, or other person
- Put search terms in quotation marks when looking for an exact film title or phrase
- Use filters and sorting options to further customize your search results. You can filter by subject, duration time, year of production, language, and filmmaker.

Browse Search

- Use browse search to locate over 90 subjects and genres. You can browse genres under both movies and documentaries or browse through general categories like Arts, Business, Health, Sciences, Social Sciences, Global Studies and instructional films. Each general category has additional sub categories.

Account

- Check your account dashboard to keep track of your play credits and watchlist
- Change details in your profile and check recommended videos
- Read through your viewing history

Viewing Tools

- The title record gives you more information about the film, including a synopsis, series order, related films, and comments from other viewers
- Tools are available to share information about the film via social media, or to create a clip or a playlist
- The viewer has tools to increase the size of the viewing window and to enable closed captions

Enabling closed captions or subtitles

- Kanopy automatically offers English subtitles on all non-English titles. They may be hard coded and appear automatically, or need to be enabled through the closed caption tools. Nearly all films in English will also have closed captions available. Accessing them differs by device:
    - **Computers**—hover your mouse over the Closed Caption symbol to access the captions and `CC` choose what format you prefer
    - **TVs**—enabling captions on TVs differs by device. For specific instructions for your TV go to Kanopy help: **https://help.kanopy.com** Look for the 'Mobile & TV Apps' section and click on 'TV apps'. Select your device and follow directions.

Accessing Kanopy Kids content

- Kanopy content is intended for adults. Kanopy has a separate collection for children called Kanopy Kids. This content is appropriate for children, and is particularly focused on children 2-8.
- Viewing Kanopy Kids content does not count against your monthly credits. Kids content is available for viewing for 30 days on a rolling basis.
- Parental controls are available. It is easiest to set these up while accessing Kanopy on your computer. Go to **https://help.kanopy.com** and click on 'Kanopy Kids'.

Need more help? Ask Kanopy or your library

- Kanopy has a variety of help resources on their support page. If you are watching Kanopy on your computer, scroll to the bottom of the screen and click 'Support'. Or you can access Kanopy help directly in your browser at **https://help.kanopy.com**
- If you want to use Kanopy on your mobile device, look for the Kanopy User Guide for Tablets & smartphones.
- The library offers one-on-one Tech Basics Coaching sessions. Call **778-7323, ext 3** to sign up for the next available session. Bring your device with you and we will do our best to help you resolve any problems.
- We can help troubleshoot any problems you have with Kanopy on your laptop or mobile device, but cannot help with accessing Kanopy on your TV. Use the Kanopy help resources noted above.