# BELLINGHAM PUBLIC LIBRARY BOARD OF LIBRARY TRUSTEES

NOTICE OF MEETING
REGULAR MEETING
of TUESDAY, SEPTEMBER 18, 2018

Publication of the agenda and the approximate times are a guide to, and not a limitation on, the activities of Trustees.

## Central Library, 210 Central Avenue, Bellingham, Washington Lecture Room – 3:30 p.m.

AGENDA TIME (approx.) 1. Call to order and introductions 2 min 2. Approve/modify agenda 1 min 3. Public comment 3 min This time is set aside for members of the public to make comments or ask questions. We ask that remarks be limited to three minutes. 4. Consent agenda 4 min All matters listed on the consent agenda are considered routine and may be approved in a single motion. A trustee may ask that an item be removed from the consent agenda and considered separately. • Communications and FYI Minutes August 21, 2018: Regular board meeting • Library performance & activity measures August 2018 • Financial reports Claims: August 2018 YTD report: August 2018 5. Reports 15 min **Board Chair**  Library Board members • City Council liaison • Friends of Bellingham Public Library Library Director Time check: 3:55 6. 2019-2020 budget update 5 min • Rick Osen, Board Chair 7. Facilities Committee report 20 min • Space Planning 8. ILS migration update & training proposal 15 min • Jon McConnel, Head of Digital Services

Time check: 4:35

9. Summer Reading update

10 min

Bethany Hoglund, Head of Youth Services

10. Strategic planning

5 min

• Rachel Myers, Board Vice-Chair

11. New business

5 min

12. Action items for next meeting

2 min

Time check: 4:57

13. Adjourn

Next Regular Library Board Meeting: Tuesday, October 23, 2018 – 3:30 p.m. Location: Lecture Room, Central Library, 210 Central Avenue Bellingham, Washington

The library meeting rooms are ADA accessible; however, if you require a sign interpreter or other hearing accommodation, please allow the library 48 hours notice. Order of agenda items may be adjusted.

Sent: Sunday, September 02, 2018 5:06 PM

To: Carlson-Prandini, Suzanne

Subject: BiblioCommons User Feedback

The following feedback was submitted on Sun Sep 02 20:06:17 EDT 2018.

I cannot express in words what the Bellingham Library means to me. I am 90, live alone, and have been a 'reader' since I was six years old. Books are my transit to a diversity of options for all genres. Overdrive and a basic Kindle has opened up e reader, audio books as well as Library content. I can view magazines of interest. I have had a computer since the late 80's yet keeping up with the technology of today is challenging. Therefore our Library has the resources to reach out for (and receive) help when needed. The ability to read reviews and other patrons comments is appreciated! The reserve and notify system is a plus! I feel certain that the children are very well served from the news I read. When life's choices diminish, the Library still serves us admirably! My Sincere Gratitude.

Rita



# Regular Meeting of the Library Board of Trustees Tuesday, August 21, 2018 – Central Library Lecture Room 3:30 p.m.

Minutes of Actions and Decisions of the Library Board of Trustees of the Bellingham Public Library as authorized by RCW 27.12.210 and SEC. 7.02 Charter of the City of Bellingham.

**Board Members Present:** 

Rick Osen, Rebecca Craven, Jim McCabe and Vernon

Johnson

**Board Members Absent:** 

Rachel Myers

**Library Staff:** 

Rebecca Judd, Beth Farley, Bethany Hoglund, Janice

Keller, Jon McConnel, Jennifer Vander Ploeg and Wendy

**Jenkins** 

**Others Present:** 

April Barker, City Council Liaison; Faye Hill, Friends of BPL;

Brad Cornwell, RMC Architects; Lynne Lohr, Everett Barton

and Rory O'Connor, library patrons

**Call to order and introductions:** Regular session was called to order at 3:32 p.m. by Chair, Rick Osen.

**Approve/modify agenda:** Jim McCabe moved to approve the agenda. Rebecca Craven seconded. Motion carried.

**Public comment:** Lynne Lohr stated that she is here because something happened to her outside of the library and she feels it is not being dealt with fairly. When Lynne left the library on August 6, a man approached her and said, "It's you again, you old bag." Lynne was offended and she went back into the library. The Security Attendant was on break, so she spoke with a clerk on Help Desk, who was unsuccessful in talking to the man. The clerk then dialed the police for Lynne. These actions did not result in a trespass of the man. Lynne proposed that a representative from the library contact the man and offer the chance to mediate with Lynne by December 4 or be trespassed.

Rory O'Connor stated he was here in support of Lynne. He would like to see this issue addressed so that Lynne feels safe when she comes to the library.

Everett Barton spoke, saying he witnessed this incident with Lynne, and it took the police over 3 hours to arrive. He also noted that, since then, he has noticed increased Security Attendant and custodial surveillance. As a separate issue, Everett requested that the library

contact WTA to request that bus drivers drop customers off in the yellow designated spot on North Commercial Street rather than dropping off in the handicap zone.

Rick thanked them for their comments.

**Consent agenda:** Rebecca Craven moved to approve the July 17, 2018 Regular meeting minutes and the July 2018 performance and activity measures and financial reports. Jim McCabe seconded. Motion carried. (Following the meeting, Rick Osen pointed out an error he noticed in the minutes: on page 3, under 'Circulation statistics,' the first paragraph ends with the phrase "1st time renewals." This should read "1st time check-outs." The July 17 minutes have been corrected and posted to our website.)

#### **Board Chair report:**

- Rick clarified that the October Board meeting has been changed from the 16<sup>th</sup> to the 23<sup>rd</sup> and that it will be held at Central, in the Lecture Room, rather than at Fairhaven Branch.
- The Board Personnel Committee, Rick and Rebecca Craven, have met with library staff and Human Resources. They will report on the meetings at a later date.
- Rick would like Committee reports to be added to future agendas.
- The Board Facilities Committee, Rick and Jim, have had several meetings with the Mteam, RMC Architects and Public Works to discuss the space planning project.
- The day after last month's Board meeting, Rick, Rebecca Judd and Bethany had a
  budget presentation meeting with the Mayor, Brian Heinrich, Brian Henshaw and
  Forrest Longman. Rick thanked Bethany for the good job she did of presenting our
  budget requests. The Mayor has not communicated any decisions yet.
- Brian Henshaw, Finance Director, has accepted a job with Skagit County PUD, which will begin sometime in September.
- The two ILS contracts have been signed.
- Rick, Jim, Rebecca Judd, Janice, and April Barker, all met with board members of the Cordata Neighborhood Association.
- Rick welcomed Damani back from South Africa.

**Board member reports:** no reports.

**City Council liaison report:** April reported that on September 8, from 11:00 a.m. to 4 p.m., the first Bellingham Airfest will be held at Bellingham International Airport. They have partnered with WCLS who will have a kiosk.

**Friends of BPL report:** The Friends are working every day of the week, supporting the library by preparing books for the upcoming sale: September 26 – 29.

#### **Library Director report:**

- Rebecca has greatly enjoy her first month here and thanked the M-team for their guidance, advice and good humor.
- Rebecca is in the process of having one-on-one meetings with all staff; she has met with 18 staff members so far. The meetings have been a wonderful way to get to know everyone and learn about operations.

- Rebecca has met with the directors of the different library systems in Whatcom
  County, with the Whatcom Literacy Council, and the Cordata Neighborhood
  Association board. Rebecca, as well as Jim and Janice, went on a tour of the
  northside with Julie Guy, who knows every piece of real estate as well as the history of
  the area.
- Included in the packet is an article that is in response to a Forbes article that received a lot of attention it highlights the different ways that people use libraries and the value people place on the library as a civic institution.
- Our public computers are being upgraded; Rebecca thanked IT, and Doug and Paul in particular, for tackling this big job.
- We are changing the procedure for issuing new library cards. Starting September 4, cards will be issued based on patron address, regardless of which library they are at. This will help us to more accurately align our statistics.

April asked if a patron who doesn't have a residence can get a library card. Rebecca responded that we are looking to update our policy on registrations which currently have restrictions for patrons without a residence. We are working to more closely align our policies with WCLS – increasing access is first on the list.

**Integrated Library System (ILS) migration update:** Jon reported that a contract was reached between the vendor, III Polaris, the City, WCLS and BPL and was signed on August 1. On August 14, we signed an agreement with WCLS which continues our sharing of the ILS. Both contracts can be viewed on the City contracts database and will be linked to our website.

For the migration, III Polaris has assigned an implementation manager and a schedule has been developed. We plan to go live on January 8, 2019. We intend to be done with our current system on December 31 or January 1. During the gap we will use III's offline tool for circulation. Staff training will begin mid-October and continue through December with a train-the-trainer format.

**Space planning update:** Rick introduced Brad Cornwell, from RMC Architects. The project committee that have been working with RMC consists of Rebecca Judd, the M-team, trustees Rick and Jim, and Eric Johnston, Assistant Public Works Director. Brad was invited to share concepts that have been discussed so far, primarily aimed at our budget requests for the next biennium budget, but also for a longer timeline, of what improvements could be done in the building.

Brad began explaining that RMC has familiarized themselves with the existing conditions; gained pertinent insights concerning staffing needs from last year's BERK report; and reviewed information about book sorter equipment. RMC determined that overall there is equal square footage for staff areas and public collections. Today, Brad brought blueprints that show a few big tangible moves on the main floor to accommodate a book sorter.

Brad showed five blueprints, most color coded:

- Blue public space
- Green staff space
- Yellow circulation

Ae: Main Floor Plan – Existing Conditions (See Attachment #1. All attachments located at end of minutes.)

A1: Main Floor Plan – Scenario 1: Placing a book sorter in the current check-in room. This option will only accommodate a small sorter and retains current issues such as being a long way from the loading dock where the majority of items arrive and awkward patron flow. (See Attachment #2)

A2: Main Floor Plan – Scenario 2: Placing a sorter north of the garage and taking over the west side of the building for staff sorting. This option allows the truck to be parked in the garage, moves check-in closer to where the majority of items arrive and opens up patron flow. (See Attachment #3)

A3: Main Floor Plan – Scenario 3: Placing a sorter in the southwest corner, closer to the garage and expanding staff area along the south edge. This option displaces some of the collection, but opens up patron flow. (See Attachment #4)

A4: Main Floor Plan – Scenario 4: Placing a sorter in the garage (raising the floor), also utilizing the west side of the building. The truck would need to be stored outside, but it, as well as WCLS trucks, would pull up to a loading dock with an awning. This option displaces a bit of the collection, but moves check-in closer to where items arrive and opens up patron flow. (See Attachment #5)

Brad commented that the project could be done step by step. RMC focused first on accommodating a sorter, but looking for efficiencies on the upper floor, the committee is also talking with Facilities about modular furniture to move some staff upstairs to make more room for collections. Brad invited comments or questions.

Will the book drop remain in the current space? With A3, it might be worthwhile to consider moving the book drop closer to the sorter – this would free up the current book drop space for other uses. With the options that place the sorter near or in the garage, it would be worthwhile to discuss book drop placement options.

Does modifying the garage add significantly to the cost? No, it would not be filled with concrete. There are some simple, affordable ways to modify the garage, such as using large geo-foam blocks that slabs can be poured on.

Jim commented that the more we can improve work flow, within a reasonable cost, the better off we will be operationally.

Jen commented that the patron flow improves with each option.

Rick commented that a win-win situation is getting a better materials flow while improving public space. He added that we will have to consider options that we can do in steps, depending on funding. Brad said RMC could build a couple of cost models to accommodate steps.

April commented that A3 opens up the circulation flow better, as a parent it allows more vision. Plus, with the current entrance, it isn't obvious where to go, it doesn't feel welcoming until you get further into the building. She asked if there was talk of changing the entrance space? Rick replied that in some earlier sketches the entrance was shifted more centrally, but that is a bigger job.

Brad added that if the library was to expand down the road, one strategy that would add clarity to the entrance would be a 50 foot, 2-story, addition on the east side. It could offer many options such as foster an open circulation path, enable teens to have a distinct space downstairs as well as provide restrooms on each level.

Rebecca Craven commented that she is curious to hear from staff about the garage option. Jen replied that she thinks it is reasonable to park the vehicle outside and gain some space. It would be great for WCLS to be able to deliver to the back. Jon added that in the long term, it would allow more flexibility for trucks (we currently have to special order one to fit in the garage).

Brad closed by saying, as a WCLS Trustee, they value the work we do here – it is a good partnership.

Rick reported that he and Rebecca Judd had a meeting with Eric Johnston, Clark Williams and Myron Carlson, all from Public Works, as well as Connie Allen, Purchasing Manager, to talk about a furniture vendor. A representative from the vendor will be here later this week. Tomorrow staff will be touring a few departments that have used the vendor.

Eric Johnston also informed Rick and Rebecca that Public Works has several budget requests for maintenance within the library, such as carpeting, painting and the elevator. We will work to coordinate any of our efforts with Public Works. Rebecca added that it is a good opportunity to work with Public Works and to made sure any work we do is with a longer vision.

Rick anticipates estimates from RMC for the building projects and estimates from the vendor for staff area furniture.

April asked if RMC has done any work for the lower level. Rick replied that we do not have a budget request in for that floor, but down the road, especially with an expansion, there are exciting possibilities. Jim added that we stayed focused on what we could do in the coming biennium budget cycle.

**Budget update:** Rick reported that he and Rebecca Judd met with Forrest Longman, Budget Manager, who was interested in more solid numbers for the capital budget requests we made. He understands we are still waiting on estimates. Rebecca added that we are waiting to hear back from the Mayor about our requests.

The Mayor needs to submit her budget to City Council by the end of September. The Council then has until the end of October to make decisions. To clarify about our requests, we requested some staff each of the years, with the sorter request for the second year. Jon added that we will need staff to manage the other projects.

#### **New Business:**

• Strategic Planning: Rick, Rebecca Judd, Rachel and Janice will be meeting after Labor Day to develop a process for Strategic Planning. April asked if, with the new ILS and cards being issued according to address, will we be able to pull data to help with determining who is using what facilities to shed light on equity? Jon replied that, with the current system, we choose not to track patron circulation – identifying patrons with items – to protect patron privacy. April added that the school district recently began tracking some metrics (with blurred privacy information) so that they could strategically see where the resources are needed.

Meeting adjourned at 4:41 p.m.

**Next Regular Library Board Meeting – September 18, 2018** at the Central Library, 210 Central Avenue, Library Lecture Room – at 3:30 p.m.

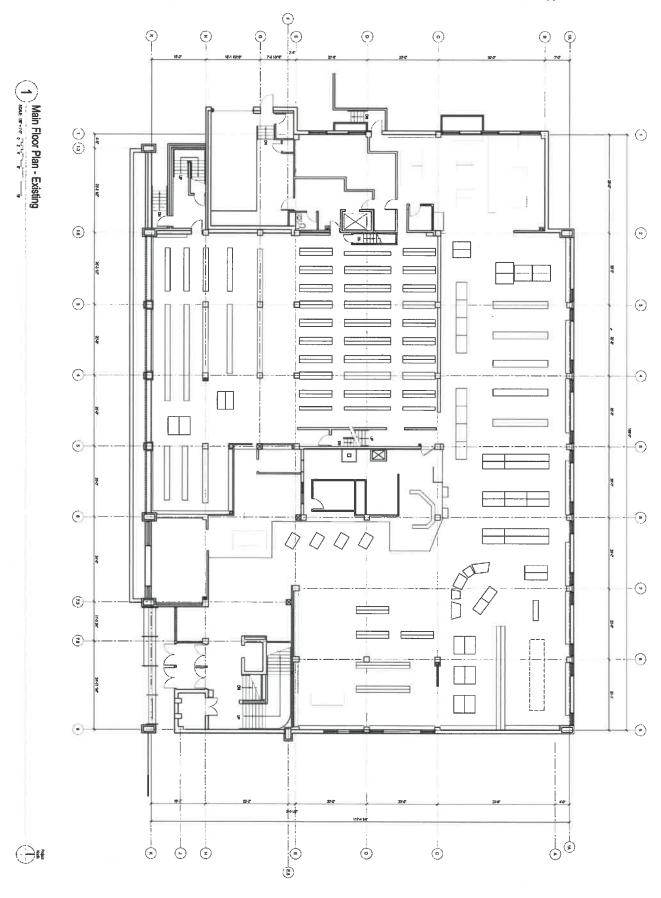
Chair, Library Board of Trustees

**ATTEST** 

Secretary, Library Board of Trustees

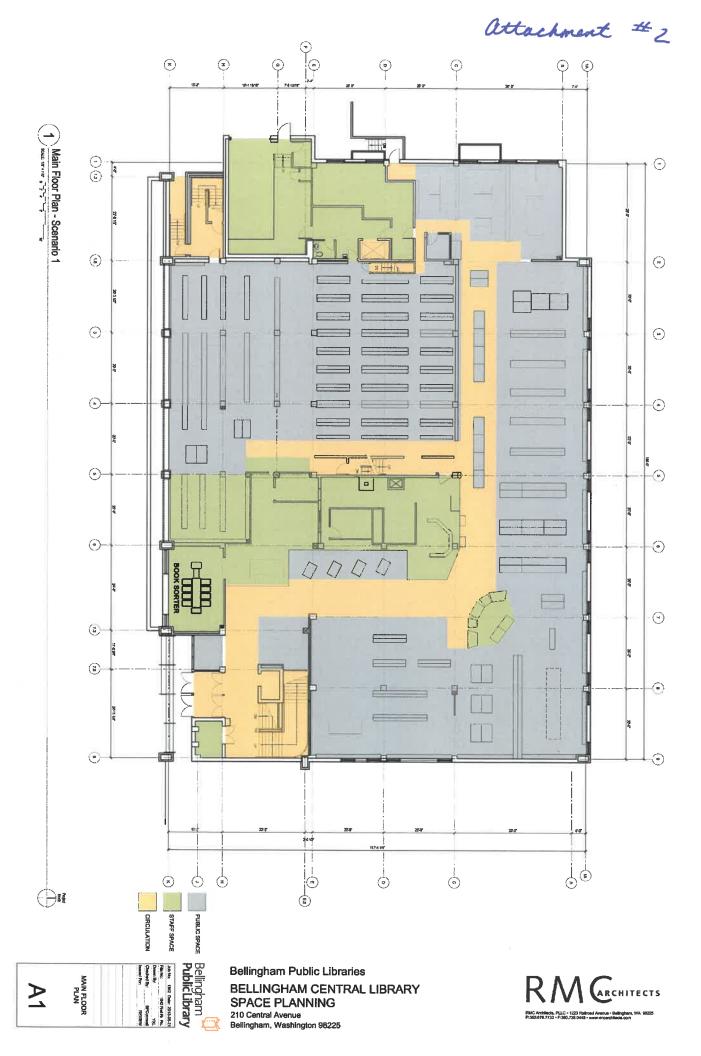
#### Attachments:

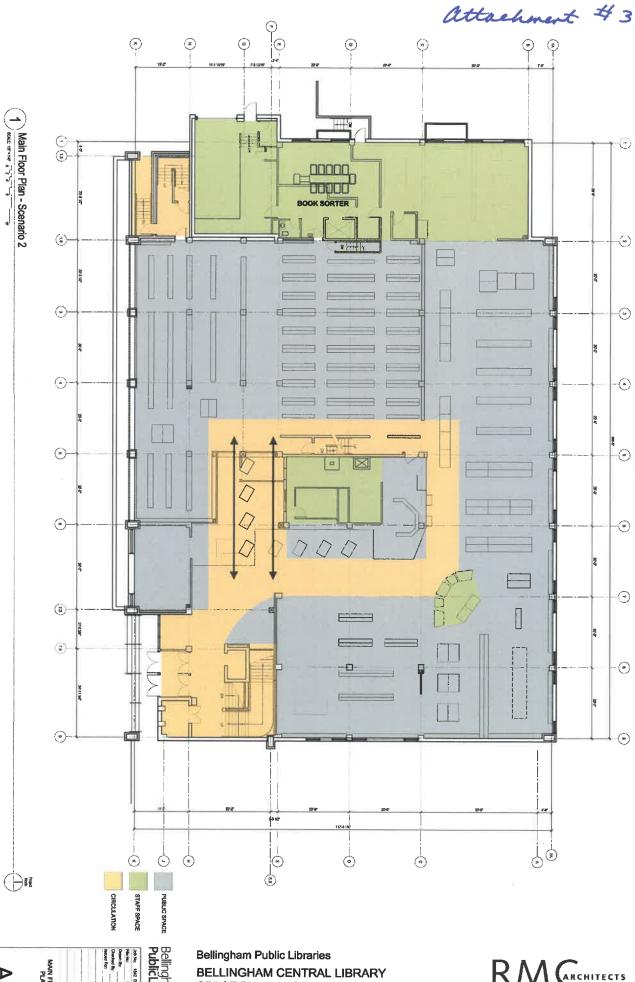
- Attachment #1: Ae Main Floor Plan Existing Conditions
- Attachment #2: A1 Main Floor Plan Scenario 1
- Attachment #3: A2 Main Floor Plan Scenario 2
- Attachment #4: A3 Main Floor Plan Scenario 3
- Attachment #5: A4 Main Floor Plan Scenario 4









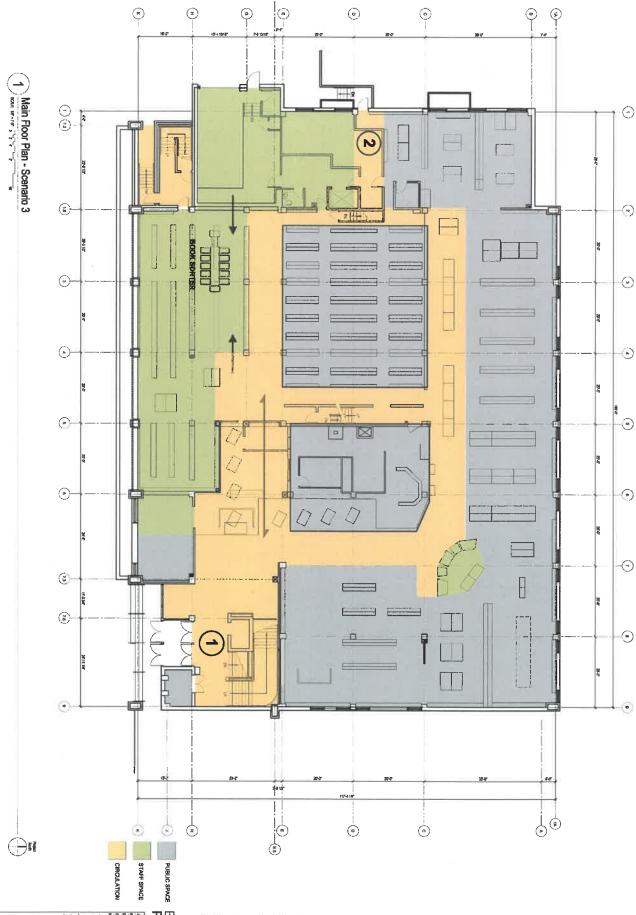


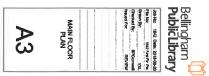


**SPACE PLANNING** 210 Central Avenue Bellingham, Washington 98225



attachment # 4





Bellingham Public Libraries
BELLINGHAM CENTRAL LIBRARY
SPACE PLANNING
210 Central Avenue
Bellingham, Washington 98225



attachment #5 (F) (F) (F) (3) (3) 0 0 0 Main Floor Plan - Scenario 4 (a) () (i)-(1) (9) (9) (b) 0 (e) 0 (e) -(0) ( (3) 3 (-) 0 1124 9 (E) (E) (3) 0 0 (2) ( CIRCULATION STAFF SPACE Bellingham Public Library Job No. 1842 Date: 2018-08-21
File No. 1842 Part Pr. Pu.
Dream By 174,
Chadrad By BPCommell
Based For REVIEW **Bellingham Public Libraries** MAIN FLOOR PLAN ₽4 **BELLINGHAM CENTRAL LIBRARY SPACE PLANNING** 210 Central Avenue Bellingham, Washington 98225

# Bellingham Public Library Performance & Activity Measures, 2018

| 2   |                     |  |              |              |                    |
|---|---------------------|--|--------------|--------------|--------------------|
|   |                     |  | Year to      | o Date       | % of change        |
|   | August-18           | August-17  | 2018         | 2017         | YTD                |
| Holdings - Number of materials in the library's collection                  |                     |  |              |              |                    |
| Physical copies added to collection   | 1,633               | 1,991  | 15,629       | 14,235       | 9.79%              |
| Electronic copies added to the collection                                   | 1,082               | 1,022  | 8,879        | 8,075        | 9.969              |
| Physical copies withdrawn from the collection                               | (163)               | (13,577)   | (21,340)     | (32,027)     | -33.37%            |
| Total physical holdings   |                     |  | 174,637      | 174,963      | -0.19%             |
| Total electronic holdings   |                     |  | 80,044       | 67,395       | 18.779             |
| Total Holdings (Physical and Electronic)                                    |                     |  | 254.681      | 242,358      | 5.08%              |
| Circulation - Number of items checked out or renewed; includes Inte         | erlibrary Loan and  | Outreach activ   | rity .       |              |                    |
| Central Library   |                     |  |              |              |                    |
| Adult   | 58,781              | 59,835   | 467,416      | 450,949      | 3.65%              |
| Youth   | 48,759              | 46,436   | 349,199      | 318,489      | 9.64%              |
| Sub-Total Central   | 107,540             | 106,271  | 816,615      | 769,438      | 6.13%              |
| Fairhaven Branch  |                     | And the second s |              |              | 200                |
| Adult   | 7,377               | 7,050  | 60,593       | 53,951       | 12.31%             |
| Youth   | 2,466               | 2,382  | 19,671       | 18,807       | 4.59%              |
| Sub-Total Fairhaven   | 9,843               | 9,432  | 80,264       | 72,758       | 10.327             |
| Barkley Branch  |                     |  |              |              |                    |
| Adult   | 6,200               | 5,551  | 46,107       | 40,822       | 12.95%             |
| Youth   | 4,026               | 3,491  | 28,061       | 25,160       | 11.53%             |
| Sub-Total Barkley   | 10,226              | 9,042  | 74,168       | 65,982       | 12.41%             |
|   | 10,220              | 7,072  | 77,100       | 03,702       | 12.917             |
| Bellingham Technical College Adult  | 51                  | EFI  | FOFT         | 700          | A7 A64             |
| Youth   | 4                   | 55<br>7  | 525<br>91    | 729<br>120   | -27.98%<br>-24.17% |
| Sub-Total BTC   |                     |  |              | 849          |                    |
|   | 55                  | 62]  | 616          | 847          | -27.44%            |
| Whatcom Community College   | 250                 |  |              |              |                    |
| Adult<br>Youth  | 250<br>59           | 271<br>94  | 2,633<br>594 | 2,489        | 5.79%<br>-28.61%   |
| Sub-Total WCC   |                     |  | m 2'12 a     | 832          | 12.07              |
|   | 309                 | 365  | 3,227        | 3,321        | -2.83%             |
| Western Washington University   |                     |  |              |              |                    |
| Adult<br>Youth  | 481                 | 432  | 3,703        | 3,725        | -0.59%             |
|   | 203                 | 152  | 1,879        | 1,292        | 45.43%             |
| Sub-Total WWU   | 684                 | 584  | 5,582        | 5,017        | 11.26%             |
| Online Services   |                     |  |              |              |                    |
| NW Anytime Library Overdrive  | 19,561              | 14,602   | 140,172      | 109,062      | 28.53%             |
| RBdigital   | 1,350               | 1,446  | 10,751       | 11,568       | -7.06%             |
| Sub-Total Online  | 20,911              | 16,048   | 150,923      | 120,630      | 25.11%             |
| Total Circulation   | 149,568             | 141,804  | 1,131,395    | 1.037,995    | 9.00%              |
| Holds Activity  |                     |  |              |              |                    |
| Holds Resolved - BPL staff filling holds for pickup at BPL & WCLS Systems   | 51,802              | 53,066   | 422,305      | 400,345      | 5.49%              |
| Holds Filled - holds checked out at BPL, FH, Barkley and Connections        | 33,338              | 34,270   | 271,386      | 256,945      | 5.62%              |
| Services  |                     |  |              |              | -                  |
| Persons Visiting - Number of persons counted as they enter the libraries of | or visit remote web | osite  |              |              |                    |
| Central Library   |                     |  |              |              |                    |
| Adult   | 45,214              | 47,554   | 333,088      | 346,899      | -3.98%             |
| Children's  | 13,759              | 13,182   | 97,209       | 101,662      | -4.38%             |
| Fairhaven Branch  | 7,503               | 7,213  | 58,389       | 57,323       | 1.86%              |
| Barkley Branch  | 5,337               | 4,411  | 35,322       | 33,719       | 4.75%              |
| Total Persons Visiting Website Visits                                       | 71,813              | 72,360   | 524,008      | 539,603      | -2.89%             |
| This count reflects number of visits to www.bellinghampubliclibrary.org     | 43,302              | 42,714   | 336,301      | 320,862      | 4.81%              |
| Bibliocommons Visits  | 12,370              | 11,095   | 98,040       | 89,662       | 9.34%              |
| This count reflects number of visits to Bibliocommons                       | ,_,                 | 11,070   | 7 0,0 10     | 07,002       | 1.0470             |
| Total Website Visits  | 55,672              | 53,809   | 434,341      | 410.524      | 5.80%              |
| Computer Usage - Number of sessions   |                     |  |              |              |                    |
| Central Library   |                     |  |              |              |                    |
| Adult & Teen (30 terminals)   | 5,525               | 5,793  | 42,197       | 44,924       | -6.07%             |
| Childrens (3 terminals)   | 288                 | 232  | 1,536        | 1,551        | -0.97%             |
| Fairhaven Branch (6 terminals)  | 745                 | 725  | 4,805        | 5,224        | -8.02%             |
| Barkley Branch (4 terminals)  | 332                 | 369  | 2,243        | 2,529        | -11.31%            |
| Total Computer Usage  | 6,890               | 7,119  | 50,781       | 54,228       | -6.36%             |
| New Borrowers Registered Central Library                                    | 535                 | 440  | 2 50/        | 0.411        | 3.37%              |
| Fairhaven Branch  | 38                  | 469<br>49  | 3,526        | 3,411<br>361 | -15.79%            |
| Barkley Branch  | 42                  | 32   | 294          | 297          | -1.01%             |
| Total New Borrowers Registered  | 615                 | 550  | 4,124        | 4,069        | 1.35%              |
| Programs - Library sponsored or co-sponsored educational, recreational,     |                     |  |              |              |                    |
| Programs Attendees  | 51                  | 73   | 823          | 920          | -10.54%            |
|   | 2,414               | 1,700  | 24,023       | 23,066       | 4.15%              |
| Volunteer Hours   | 488                 | 466  | 4508.35      | 4013         | 12.34%             |
|   |                     |  |              |              |                    |

LIST OF CLAIMS AGAINST THE BOARD OF LIBRARY TRUSTEES AND THE CITY OF BELLINGHAM TO BE CONSIDERED AND APPROVED AT THE REGULAR BOARD MEETING OF SEPTEMBER 18, 2018, IN ACCORDANCE WITH RCW 27.12.210 AND 27.12.240.

|  | VENDOR                              | AMOUNT      |
|--|-------------------------------------|-------------|
| ADMINISTRATION                             |                                     |             |
| Supplies; tools; drivers                   | Amazon.com                          | 1,007.43    |
| Emergency water                            | Cash N Carry                        | 21.69       |
| Printing; copier paper                     | - Copy Source                       | 1,780.51    |
| Water @ Barkley Branch                     | Crystal Springs                     | 24.72       |
| Sign hardware                              | Displays2Go                         | 189.11      |
| Copier leases                              | Great America Financial Services    | 648.95      |
| Program supplies                           | Hardware Sales                      | 10.98       |
| People counter reflector                   | Home Controls                       | 14.40       |
| Tool bag return                            | Home Depot                          | (64.95)     |
| Tools; supplies                            | Lowe's                              | 50.88       |
| Mileage reimbursement                      | Jon McConnel                        | 36.30       |
| Whatcom READS! domain registration         | Midphase                            | 25.79       |
| Security software maintenance              | Ninite.com                          | 21.74       |
| Copies                                     | Oasys Inc.                          | 483.44      |
| Office supplies; copier paper; toner; fans | Office Depot                        | 1,208.20    |
| Photography                                | Radley Muller Photography           | 1,208.20    |
| ILL storage                                | Really Useful Boxes                 |             |
| Truck fuel                                 | Reisner Distributor                 | 80.22       |
| Lost Interlibrary loan item                |                                     | 204.52      |
| Barcodes                                   | Seattle Public Library              | 18.95       |
|  | Sirsidynix                          | 1,847.36    |
| Barkley operating costs                    | Talbot Services LLC                 | 533.33      |
| Microfische machine lease; repair          | Technology Unlimited                | 380.95      |
| ILL mailers                                | Uline                               | 685.98      |
| Debt collection service                    | Unique Management Services          | 277.45      |
| Borrower notices - 2nd quarter             | WCLS                                | 1,465.37    |
| B & O taxes                                | WSDR                                | 6.72        |
|  | ADMINISTRATION Sub Total            | \$11,133.96 |
|  |                                     |             |
| PUBLIC SERVICE                             |                                     |             |
| Library materials returned                 | Library Refunds                     | 263.58      |
|  |                                     |             |
|  | PUBLIC SERVICE Sub Total            | \$263.58    |
| TECHNICAL SERVICES                         |                                     |             |
|  |                                     |             |
| Book processing                            | Baker & Taylor                      | 6,593.15    |
| CD & DVD processing                        | Midwest Tape                        | 875.80      |
| ILL & tech services                        | OCIC                                | 2,269.24    |
|  | TECHNICAL SERVICES Sub Total        | \$9,738.19  |
|  |                                     | Ç7,700.17   |
| LIBRARY ACQUISITIONS                       |                                     |             |
| Books, recorded books, CDs, DVDs           | Amazon.com & other credit purchases | 992.90      |
| Books                                      | Baker & Taylor                      | 22,183.41   |
| Books                                      | Classical Conversations             | 47.78       |
| Books                                      | Grey House Publishing               | 1,039.28    |
| Periodicals                                | Lewis Publishing                    | 63.00       |
| · with direction                           | remai oblianing                     | 63.00       |

#### BELLINGHAM PUBLIC LIBRARY Board of Library Trustees

| Board of Library Trustees | AUGUST                           | 2018 CLAIMS |
|---------------------------|----------------------------------|-------------|
| DVDs, CDs, recorded books | Midwest Tape                     | 7,510.90    |
| Books                     | New Readers Press                | (17.46)     |
| eBooks, audiobooks        | Overdrive Inc                    | 1,314.88    |
| Books                     | Paypal                           | 33.34       |
| Periodicals               | Sound Circulation                | 444.00      |
| Books                     | Whatcom Genealogical Society     | 45.00       |
|                           | LIBRARY ACQUISITIONS Sub Total   | \$33,657.03 |
| GIFT FUND                 |                                  |             |
| Books                     | Baker & Taylor                   | 2,273.73    |
| Books                     | Center Point Large Print         | 145.90      |
| Program supplies          | Crestline                        | 581.72      |
| Teen programming          | Fred Meyer                       | 50.79       |
| Books                     | Gale                             | 198.64      |
| Teen programming          | McKay's Taphouse                 | 17.49       |
| Space planning project    | RMC Architects                   | 6,924.24    |
| Teen programming          | Rudy's Pizzeria                  | 20.00       |
|                           | GIFT FUND ACQUISITIONS Sub Total | \$10,212.51 |

TOTAL GENERAL FUND \$54,792.76

TOTAL CLAIMS \$65,005.27

GL787

WKD - MONTHLY REPORT - GF

Report Format 712

Acc.Period 8 ending August 31, 2018

Transaction status 1 Rounding to Whole Dollars

|          |                             | YTD<br>Actual | Adopted<br>Budget |           | Variance<br>From Revised |      |
|----------|-----------------------------|---------------|-------------------|-----------|--------------------------|------|
| Dpt 0190 | LIBRARY                     |               |                   |           |                          |      |
| Grp 191  | LIBRARY ADMINISTRATION      |               |                   |           |                          |      |
| ExO 010  | SALARIES & WAGES            | 157,486       | 261,808           | 253,365   | 95,879                   | 62.2 |
| ExO 020  | PERSONNEL BENEFITS          | 68,695        | 118,000           | 120,962   | 52,267                   | 56.8 |
| ExO 030  | SUPPLIES                    | 53,625        | 79,784            | 93,914    | 40,289                   | 57.1 |
| ExO 040  | SERVICES                    | 239,829       | 345,667           | 354,285   | 114,456                  | 67.7 |
| ExO 050  | INTERGOVT SERVICES PAYMENTS | 4,656         | 6,500             | 6,006     | 1,350                    | 77.5 |
|          |                             |               |                   |           |                          |      |
| Grp 191  | LIBRARY ADMINISTRATION      | 524,291       | 811,758           | 828,532   | 304,241                  | 63.3 |
|          |                             |               |                   |           |                          |      |
| Grp 193  | LIBRARY SERVICES            |               |                   |           |                          |      |
| ExO 010  | SALARIES & WAGES            | 1,311,324     | 1,969,453         | 2,003,603 | 692,279                  | 65.5 |
| ExO 020  | PERSONNEL BENEFITS          | 583,777       | 900,588           | 922,961   | 339,185                  | 63.3 |
| ExO 030  | SUPPLIES                    | 319,711       | 406,465           | 451,590   | 131,879                  | 70.8 |
| ExO 040  | SERVICES                    | 15,399        | 30,205            | 32,885    | 17,486                   | 46.8 |
| Grp 193  | LIBRARY SERVICES            |               | 3,306,711         |           |                          |      |
| Grp 195  | LIBRARY FACILITIES          |               |                   |           |                          |      |
| ExO 040  | SERVICES                    | 312,014       | 469,212           | 468,041   | 156,027                  | 66.7 |
|          | Report Final Totals         |               | 4,587,681         |           |                          |      |



#### **Our People**



Library Specialist Shari Emley celebrates 40 years at the Bellingham Public Library on September 16. She began her Library career as a Page but soon found her home in Collection Services where she is responsible for processing new materials and serials. Shari's institutional knowledge of Library best practice, her dedication to excellent service, and her absolute mastery of the work make her a BPL treasure. We are very pleased to celebrate this special anniversary with Shari.

Christy Karwoski has accepted the position of Adjunct (substitute) Librarian at the Library. She recently received her Master's in Library Science degree and is excited to begin her first professional position. Christy first came to BPL in 2011 as a Page and has worked as a Library Clerk since 2014. Jen Vander Ploeg, Head of Public Services and Operations, will be starting the hiring process for a new Clerk in October. In addition, Jen is running a hiring process for new Page positions.

#### **Our Services**

From Jon McConnel, Head of Digital Services: ITSD has finished deploying **replacement public computers** from the spring bulk purchase. For internet and catalog use, patrons are now using all-in-one computers with 24-inch monitors, running a current version of Windows. We switched from a 5-year to a 4-year replacement cycle after seeing how poorly the last round of machines fared in the fifth year of their life. We also used this deployment as an opportunity for minor reconfiguration of the computing area at the Central library. Coming next will be roll-out of a small number of replacement staff computers.

The digital microfilm reader's 24-month rental contract is up in September. We have signed a new 26-month agreement (same price!), and the company we rent from will replace the existing reader with an upgraded model just as soon as the replacement computer we've ordered is ready. Performance issues with the current hardware and software should be remedied by upgraded hardware and software.

From Beth Farley, Head of Collection Services: Collection Services will be working on a project to **interfile Oversize titles** into the regular nonfiction collection. This will allow easier browsing for patrons, who currently search in two separate areas for information on a topic. As shelves are cleared and interfiled, we will be asking Public Works to remove and store the frames.

From Bethany Hoglund, Head of Youth Services: August 31st marked the completion of the Children's, Teen and Adult **Summer Reading** program. The number of trackers returned increased across all three age groups when compared to 2017:

| Children's trackers 2018 = 1699 | Children's trackers 2017 = <b>1391</b> | Difference +308 or 22%  |
|---------------------------------|--|-------------------------|
| Teen trackers 2018 = <b>158</b> | Teen trackers 2017 = <b>54</b>         | Difference +104 or 192% |
| Adult trackers 2018 = 227       | Adult trackers 2017 = <b>90</b>        | Difference +137 or 152% |

The Summer Reading program is a joint initiative with the Whatcom County Library System, and each year the planning team works to simplify and improve the framework to encourage self-directed participation, success, and fun. Thank you to all the Library staff who encouraged readers to participate and to the Friends of the Library for their generous financial support.

#### **Our Spaces**

Library staff have been studying drawings from RMC Architects, our space planning consultant, and providing impact statements about the location of the proposed materials sorter. Thank you to Page Coordinator Alison Kuiken for adjusting schedules and educating Page staff about the various options. Her work group is responsible for materials handling at the Library, and their thoughtful comments about work flow were an essential component of the decision-making process.

#### **Our Community**

Janice Keller, Manager of Communications, Community Relations, and Programming, and I met with the Friends of the Library on August 28. This was a special meeting to introduce me to the Board and talk about both the work of the Friends and shared goals. Thank you to Faye Hill, President of the Friends, for calling the meeting and to Janice for organizing and facilitating the discussion. I enjoyed meeting everyone and look forward to our work together.



On August 31, Specialists Mandee Palmer and Julie Mauermann hosted a Library table at the Birchwood International Market. As Julie writes, "It was a wonderful event that brought the Birchwood neighborhood together and invited others to experience the flavor of this north Bellingham community and learn a bit more about the strengths and needs in this community. There was dancing, food, local vendor and community organization booths.

They are uniquely affected by lack of basic services (large grocery store, more frequent bus service) in the community. Many families have limited personal transportation, and this affects their ability to access downtown (including the library) regularly/frequently, as well as a well-priced grocery store with lots of variety – particularly if they have young children to include in their traveling and shopping plans.

We provided library information, free books and a craft for the event. Families were thrilled to have the free books and they enjoyed the craft."

Respectfully submitted, Rebecca Judd



| Attn:    | Rebecca Judd and Rick Osen                | 14              |
|----------|---|-----------------|
| Company: | City of Bellingham                        | Date: 9/11/2018 |
| Project: | Bellingham Central Library Space Planning | Transmittal     |
| Job#:    | #1842                                     | X Memo          |
| From:    | Brad Cornwell                             | Phone Record    |
| RE:      | Scope of Remodel Components               |                 |
| RE:      |   | Other:          |

#### Message

Library Component Revisions:

#### A1: Sorting and Processing - 1,149 SF

Demo: demo interior walls, door/frames, built-in casework and glazing at grid E - C; abate/demo (E) ceiling system, remove furniture by owner; demo (E) shelving (west) casework (north), remove relite & wall/gate at grid G/5

#### New:

- 3'-6"x7'-0" HM door at grid line 2
- Finishes (ACT, wall paint, base, carpet)
- Power distribution for equip /work stations
- Lighting/switching
- HVAC (size for A1 & A3 scope)
- 13 bin materials sorter (\$150,000 200,000 budget) FOIC
- Wall/HM door at materials returns (grid G/5)
- Material drop slots, signage
- Finishes (paint, base, carpet)
- (E) lighting/adjust (E) HVAC

#### A2: Distribution - 737 SF

Demo: remove (E) coiling door, remove (E) door and frame at grid line E

#### New:

- 4'x20' wide exterior steel framed canopy with TPO roofing
- Infill (E) recessed area with geofoam and top with 6" reinforced concrete slab and 8" west side retaining wall; provide 8 LF. PTD guard railing
- Install new coiling (10'-0"x8'-0") door
- Provide dock seal and trailer bumpers
- Provide new (3'-0"x7'-0") HM doors with auto opening button each side
- \* Add Alternate: provide alum auto slider 6'-0" opening in lieu of HM
- Provide new HVAC ventilation
- Provide new lighting/switching



#### Message (continued)

#### A3: Staff - 826 SF

Demo: remove existing book shelves/furniture by Owner; abate/demo (E) ceiling system New:

- New interior walls and doors to new offices (120 SF/EA)
- New wall at grid 2: 8' high with tempered glass to top of (E) ceiling
- New HM door (3'-6"x7'-0") at grid 2
- (2) new workstations and partitions (64 SF and 100 SF)
- (3) shared 4' work stations
- New power distribution
- New lighting and switching
- Extend new HVAC from A1 within space
- New finishes (ACT, paint, base, carpet)

#### B1: Relocated Young Adult/Periodicals - 1,306 SF

Demo: relocate Periodicals to NW corner of library with seating; relocate Young Adults collection to new B1 location (NE corner of main floor); (E) furniture to be removed by Owner

#### New:

- New finishes (lighting, branding and seating)
- Install existing shelves to 2 or 3 tier shelving at (south) for visibility

#### B2: Multi-use Conference Room - 370 SF

Demo: remove (north) wall framing

#### New:

- Install new full height glass wall with two doors
- Add alternate study rooms; provide two full height glass enclosures
- New finishes (lighting, dedicated HVAC)
- New seating by Owner

#### C1: New Horizontal Access - 577 SF

Demo: remove wall/relite and wall/gate

#### New:

- create new horizontal access
- New finishes (lighting, flooring, base, ACT, paint)



#### Message (continued)

#### C2: New Collections - 654 SF

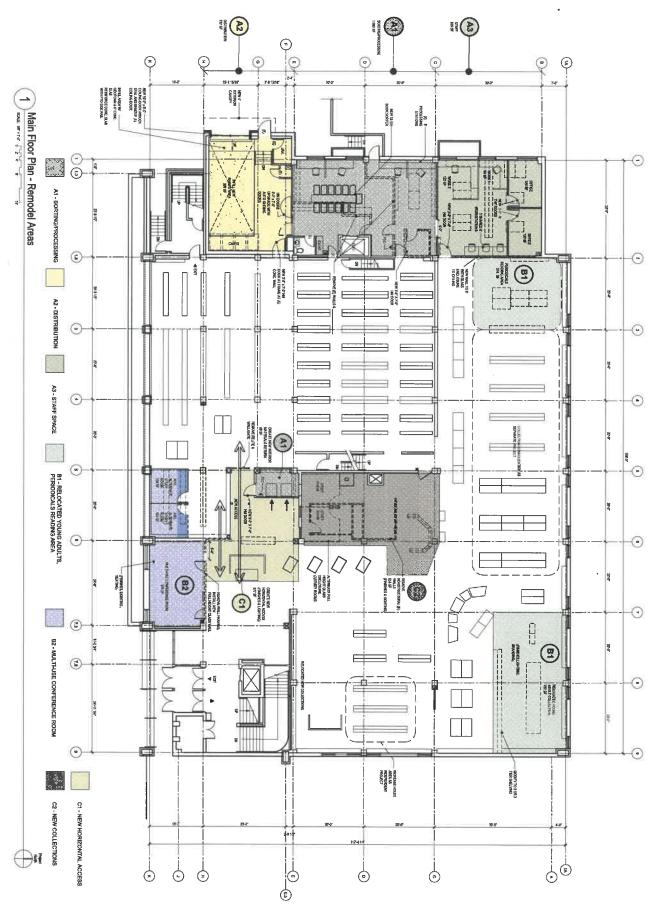
Demo: remove existing non-structural walls; doors and relites, abate/demo (E) lay-in ceiling systems

#### New:

- New finishes and lighting; adjust (E) HVAC
- Add alternate study room (new walls, doors and future glass enclosure)

#### Independent Scope (by BPL)

- Increase holds area at grid 8/9 C/D
- Relocate new collection to grid line E
- Relocate Large Print to north of grid line C
- Relocate Historical/Genealogical Collections







Bellingham Public Libraries
BELLINGHAM CENTRAL LIBRARY
SPACE PLANNING
210 Central Avenue
Bellingham, Washington 98225



#### **Polaris Staff Training**

Sept 18, 2018

<u>Proposal:</u> Close all facilities for 2 days for intensive all staff training:

Monday, December 3, 2018 Wednesday, January 2, 2019

Background: Polaris go-live date is Tuesday, January 8, 2019

We have 83 staff to train

We need 3 different versions of training:

Public Services staff (roughly 40)

Pages (roughly 40)

Staff with peripheral system needs (3-4)

Public Services staff will need two 2 hour session each (Part 1 & Part 2)

Pages will need one 2 hour session each

Others will need one 1 hour session

Training groups should be less than 10 for the training lab:

Public Services will need 8 sessions

Pages will need 4-5 sessions

Other staff will need 1 session

2018

## **NOVEMBER**

SUNDAY

CALENDAR YEAR

CALENDAR MONTH

FIRST DAY OF WEEK

| Sunday | Monday                             | Tuesday  | Wednesday                 | Thursday       | Friday         | Saturday |
|--------|------------------------------------|--|---------------------------|----------------|----------------|----------|
| 2.     | 3 29                               | 30   | 31                        | 01             | 02             | 03       |
|        |                                    | On Site training for cata                              | aloging and public servic | e from Polaris |                |          |
| 0      | 05                                 | 06   | 07                        | 08             | 09             | 10       |
|        | Develop staff training material    |  |                           |                |                |          |
| 1      | 12                                 | 13   | 14                        | 15             | 16             | 17       |
|        | Develop staff training material    |  |                           |                |                |          |
| 14     | 3 19                               | 20   | 21                        | 22             | 23             | 24       |
|        | Develop staff training<br>material |  |                           | Library Closed | Library Closed |          |
| 2.     | 26                                 | 27   | 28                        | 29             | 30             | 01       |
|        |                                    | On Site Acquisitions and Serials training from Polaris |                           |                |                |          |
|        |                                    |  |                           |                |                |          |

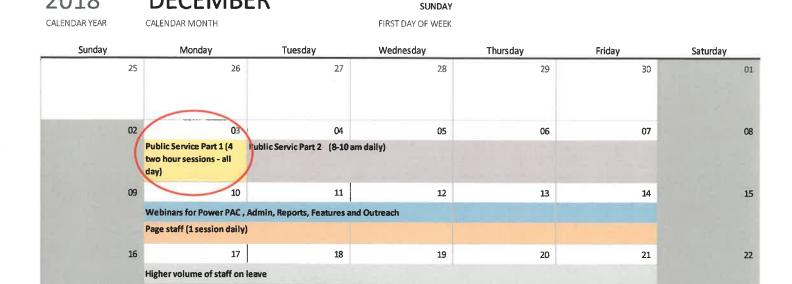
### 2 Closed days to allow for focused training

**DECEMBER** 

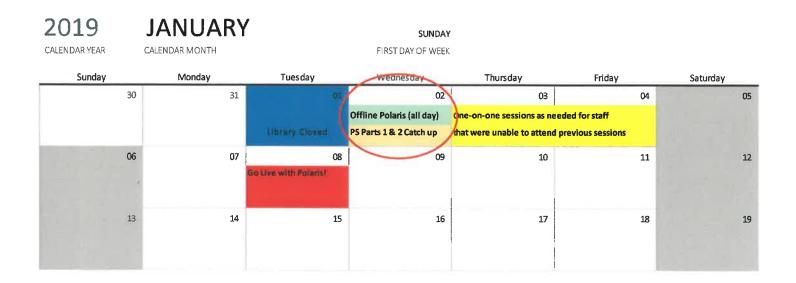
Public Service Part 2 & Review (8-10am daily)

Library Closed

Last Day of Horizon



No training - many staff on leave



#### Timeline:

9/12/18 – M-team review and recommendation made to bring forward to Library Board 9/18/18 – Library Board discussion and decision