

# DIRECTOR'S REPORT

May 2007

Director's Report and Highlights  
May 22, 2007  
Submitted by Pam Kiesner

## Labor relations update

In Executive Session, Lorna Klemanski and I will provide a labor relations update on the classification and compensation study currently underway with our AFSCME 114 bargaining unit.

## Strategic planning

I've mentioned the energy that has resulted from two of our staff members having attended a "Customer Service in the 21st Century" seminar – Iris Kaneshige and Jane Lowrey will be presenting some of the exciting information they learned in San Jose, CA.

Included in your packet is an addendum to our "Citywide Library Services Study." You previously asked for some estimated costs for service options, and we've included those here.

## Communications

- Secretary of State, Sam Reed, and State Librarian, Jan Walsh, about our successful grant application through the Bill and Melinda Gates Foundation's Staying Connected program.
- Joel Douglas, concerned about a local history collection in Fairhaven.
- Several communications resulting from a recent newspaper article about parking.

## 2008 Budget

A condensed version of the capital requests I will be proposing, for your review and discussion, is included. These are due to the City on June 5th.

I'll also discuss with you some staffing needs and changes.

## Workshop in Library Leadership Conference - September 26-28

"Designing our Future Together" is the theme of the 2007 Workshop in Library Leadership (WILL) conference to be held September 26-28, 2007 at the Red Lion Hotel in Kennewick, Washington.

Held every two years, WILL is designed to provide trustees with both basic orientation and in-depth information on current library issues that are critical to understanding and governing

public libraries in the state. The workshop consists of a keynote speaker, several sessions by expert trainers on issues of concern to all trustees, and four or five sets of concurrent sessions--all addressing issues identified by trustees and directors as crucial to their work in libraries.

Jim Connor, winner of American Library Association's 2005 Trustee Citation and trustee of the Jefferson County Library in Colorado, will be the keynote speaker. For more information, contact Karen Goettling at [kgoettling@secstate.wa.gov](mailto:kgoettling@secstate.wa.gov) or 360-570-5560.