

DIRECTOR'S REPORT

January 2007

Director's Report and Highlights

January 23, 2007

Submitted by Pam Kiesner

Happy New Year!

We have been operating in high gear and “meeting mode” this month, with two Library Board meetings and two City Council presentations. Our January 23rd agenda is all about the “regular” business of being a Library Board.

Here's a preview of our meeting:

Circulation

IrisKaneshige, Head of Circulation Services will present a circulation update – everything you've ever wanted to know about check out, check in, holds, self check out, delivery, debt collection, and customer service. Whew. She has a huge job – bring your questions.

Accounts Receivable

Welcome to Kipp Drummond, Accounting Manager for the City of Bellingham. We'll discuss a policy recommendation from the City and Library staff.

Strategic planning

What's next? Let's talk about our next steps.

Calendar outline for 2007

These are our “usual” agenda items – what would you like to add?

2006 Accomplishments – from staff

See what the library staff wants you to know about their accomplishments in 2006 – there are lots!

Articles of interest

Thought-provoking materials for you, especially on ways libraries are innovating and changing to meet customer needs and expectations. Two articles are in your packet for your information.

See you on Tuesday – at 1:30!