

# DIRECTOR'S REPORT

July 2005

Director's Report and Highlights  
July 19, 2005

## Trustee Education

This month we welcome Madeline Sheplor, who will discuss with you the inner workings of the Technical Services department – yes, where they turn ordinary books (and other materials) into library books – we could not be a library without this important support service. And, even though many of the staff members in our TS department work upstairs, many of them also do double duty by working at one of our public service desks for part of their shift. They have a real sense, therefore, of what our customers want and need – and can help make it so.

## Relay for Life

Last weekend the library was at the center of an amazing community event. At noon on Friday, all the parking spots were vacated, loud speakers were mounted on top of the building, RVs began lining the streets, and music blared. People were scurrying everywhere. Despite the rain, thousands of people attended, and at 11:30 p.m. when we stopped in, this block was as lively as if it was noon on a beautiful day. Spectacular.

## Staff Update

Alan Mooers, part-time clerk in the circulation department has submitted his resignation as of July 29. We wish him well, and will miss his great customer service and smile. We are submitting a request to refill his position.

## Strategic Planning

We are fortunate that members of R/UDAT (Regional/Urban Design Assistance Team) are available to meet with us during the Library Board meeting. We can use this opportunity to share with them our ideas on the scope of work we discussed at the July 12th strategic planning work session.

Because of this addition to our agenda, I will be delaying a couple of items – approval of two policies, and approval of our interlocal agreement with WCLS. Our August meeting will be full!